



Resident Parking Program

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Frequently Asked Questions

The City of Penticton is renewing permits for the existing “Resident Parking” program in designated areas to improve the amount of parking available for you and your guests.

Why does Penticton have a Resident Parking program?

Some areas of our City see a lot of out-of-town traffic during peak tourist times, and not all visitors have respected residents’ needs to access their driveways and lanes. Other residents in the vicinity of large employers also struggle with congested streets, as employees park their vehicles for the day in residential areas and walk to work. Shifting to a “Resident Parking” program in specific areas is designed to alleviate these problems by encouraging visitor and commuter traffic to choose more appropriate places to leave their vehicle, such as parking lots.

When is a Residential Parking Permit required?

Residential parking permits are required when parking in designated “Residential Parking Only” areas. (The majority of downtown, around the hospital and Hastings Place). Signs are installed in these areas that state parking is for residents and that permits are required. The issuance of this permit does not allow a vehicle to be parked contrary to the Traffic Bylaw, specifically relating to paid parking and timed parking (i.e. Parking meters, 2 or 4 hour parking restrictions).

Who is eligible for a Resident Parking Permit?

Those living in designated Residential Parking Only Areas will be eligible for a permit. Your permit is assigned to your property address and if it was validated in 2020-2022, it will be mailed to your property in December 2022.

If your property has **not** been validated, you will need to fill out a permit application form and email to parking@penticton.ca or drop off the application at the Bylaw Services Department at #101-284 Main Street. Once your application is reviewed, you will be able to come in to pick up your permit(s). You will need to provide proof of residency prior to obtaining your permits. This includes:

A valid ICBC insurance and registration that state your name and residential address. If not possible, two pieces of ID that show your address is in the permit zone (with one item dated within the last 3 months) For example: Driver’s license, Canada Post change of address form, non-personal mail (a phone, cable, utility bill, credit card statement etc).

Tenants who live in legal secondary suites are also eligible to receive one permit. Guest permits are also available. Residents of apartments and condominiums will not be in the program; however, they can still obtain guest permits for their visitors.

How much does a parking permit cost?

Resident and guest permits are free. There is no cost when transferring to different vehicles, or for new residents to apply.

How long is a permit valid?

Permits are valid as long as the resident lives at the address. (ie. Jan 2023- Dec 2025). If your address or licence plate changes, you must contact the Bylaw Services Department at 250-490-2440 to update your information immediately.

Are guest permits included in the Resident Parking permit program?

Yes! You must specify in your application and can receive up to 2 guest permits upon request.

I have a legal secondary suite. Can my tenant have a parking permit?

Yes! An additional resident parking permit is available for legal secondary suites upon request.

Will the Resident Parking Only Areas be enforced?

City staff will be enforcing the parking regulations by patrolling the areas and responding to complaints from the residents. The parking permit program is designed to encourage appropriate parking practices by commuters and visitors; education will be a key component of the program.

When vehicles are parked in Resident Parking Only areas without a permit on display, parking tickets could be issued.

What is the penalty for parking in these areas without a permit?

Parking fines range between \$25 and \$50.

I think the program is being misused. What should I do?

If you are finding the program is being misused, or are observing violations in your neighbourhood, we encourage you to contact the Bylaw Services Department at 250-490-2440 or bylaw@penticton.ca

I have circumstances that are not outlined here. What now?

We appreciate everyone's patience during the renewal of the program. If this FAQ sheet does not answer your questions, please contact us at 250-490-2440 or parking@penticton.ca and staff will do their best to help your situation.