

WHO TO CALL

441 Dawson Avenue, Penticton



911

For fires, serious accidents, medical emergencies and crimes in progress

WHO to call | WHEN to call

SHELTER / BYLAW / AMBULANCE / FIRE / POLICE



SHELTER

778-559-2603

for immediate concerns

- ▶ Concerns about an individual's behaviour, health, safety or welfare on the property
- ▶ Concerns about site cleanliness and garbage management
- ▶ Excessive noise on the property



support@pentictionops.com

for general inquiries

- ▶ **Penticton+ Overdose Prevention Society (P+OPS)** operates the shelter.



BYLAW SERVICES

250-490-2440

- ▶ Unsightly property conditions, graffiti
- ▶ Excessive noise
- ▶ Obstructions on streets/sidewalks
- ▶ Littering/dumping/abandoned property on public spaces
- ▶ Removal of drug paraphernalia and sharps
- ▶ Cleanliness concerns on public property



bylaw@pentiction.ca

**Hours of operation:
6 a.m. and 10 p.m.
daily**



AMBULANCE

9-1-1

24/7 dispatch

- ▶ Call **911** for a medical emergency
- ▶ If you see someone who is non-responsive in a park, a road or public property

- ▶ Wait for an ambulance and do not move the person.



FIRE

9-1-1

- ▶ Call **911** if you see a fire in progress

- ▶ Call the non-emergency line **250-490-2300** if you have fire safety concerns



POLICE

9-1-1

Non-emergency:
250-492-4300

- ▶ Call **911** if you observe any act of violence or any incident that poses an imminent risk to public safety
- ▶ Report a crime online at **ocre-sielc.rcmp-grc.gc.ca/pentiction**

- ▶ Call the non-emergency line if the event has **already happened** (e.g. stolen items, theft, drug use in public places, trespassing on private property, property crime or any crime that has been committed).