



Resident Parking Only Program

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Frequently Asked Questions

The City of Penticton is renewing permits for the existing “Resident Parking Only” (RPO) program in designated areas to improve the amount of parking available for you and your guests

Why does Penticton have a Resident Parking program?

Some areas of our city see a lot of out-of-town traffic during peak tourist times, and not all visitors have respected residents’ needs to access their driveways and lanes. Other residents in the vicinity of large employers also struggle with congested streets, as employees park their vehicles for the day in residential areas and walk to work. Shifting to a “Resident Parking” program in specific areas is designed to alleviate these problems by encouraging visitor and commuter traffic to choose more appropriate places to leave their vehicle, such as parking lots.

When is a Residential Parking Permit required?

Residential parking permits are required when parking in designated “Residential Parking Only” areas. (The majority of downtown, around the hospital and Hastings Place). Signs are installed in these areas that state parking is for residents and that permits are required. The issuance of this permit does not allow a vehicle to be parked contrary to the Traffic Bylaw, specifically relating to paid parking and timed parking (i.e. Parking meters, 2- or 4-hour parking restrictions).

Who is eligible for a Resident Parking Permit?

Residents living in a designated RPO zone are eligible for RPO parking placards which must always be visible face up on their dash or hanging from the rear view mirror when parked within the zone. There are two types of placards:

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1. Designated Resident Placard (issued free of charge).

- A Maximum of 2 Designated Resident RPO Placards may be issued to each residence within an RPO zone. These placards are for use by the resident(s) of the address.
- Proof of address **and** vehicle ownership are required.
- Documents that can be used to verify address and vehicle ownership include:

- Valid vehicle insurance and registration that state the resident's name and residential address, or
- Two of the following documents that clearly show the resident address is in the RPO zone:
 - Driver's license;
 - Canada Post change of address form;
 - Non-personal mail (phone, cable, hydro bill, credit card statement);
 - Printed electronic bill/statement; or
 - Rental agreement.
- The license plate numbers of all vehicles (maximum of 2) to be parked at the resident address are required.

2. Designated Visitor Placard (issued at \$25.00 per placard).

- A Maximum of 2 Designated Visitor RPO Placards may be issued to each residence within an RPO zone.
- These placards are for use by visitors of the address located within the RPO zone.
- Proof of address is required.
- Any two of the following documents can be presented to prove residency:
 - Driver's license;
 - Canada Post change of address form;
 - Non-personal mail (phone, cable, hydro bill, credit card statement);
 - Printed electronic bill/statement; or
 - Rental agreement.

Tenants who live in legal secondary suites are also eligible to receive two permits. Residents of apartments and condominiums will not be in the program; however, they can still obtain one guest permit for their visitors.

How much does a parking permit cost?

- A \$25 administrative fee for Designated Visitor placards; and
- A \$25 administrative fee for replacement of lost, missing, or damaged placards
- Replacement of stolen placards would remain free with a police file number.

How long is a permit valid?

Designated Resident and Designated Visitor placards would remain valid for the current term 2026–2027. If your address or licence plate changes, you must contact the Bylaw Services Department at 250-490-2440 to update your information immediately.

Will the Resident Parking Only Areas be enforced?

Bylaw Officers will be proactively enforcing the parking regulations by patrolling the areas and responding to complaints from the residents. The parking permit program is designed to encourage appropriate parking practices by commuters and visitors; education will be a key component of the program. When vehicles are parked in Resident Parking Only areas without a permit properly on display, parking tickets may be issued.

What is the penalty for parking in these areas without a permit?

Parking fines range between \$45 to \$60

I think the program is being misused. What should I do?

If you are finding the program is being misused, or are observing violations in your neighbourhood, we encourage you to contact the Bylaw Services Department at 250-490-2440 or bylaw@penticton.ca

I have circumstances that are not outlined here. What now?

We appreciate everyone's patience during the renewal of the program. If this FAQ sheet does not answer your questions, please contact us at 250-490-2440 or parking@penticton.ca and staff will do their best to help your situation.