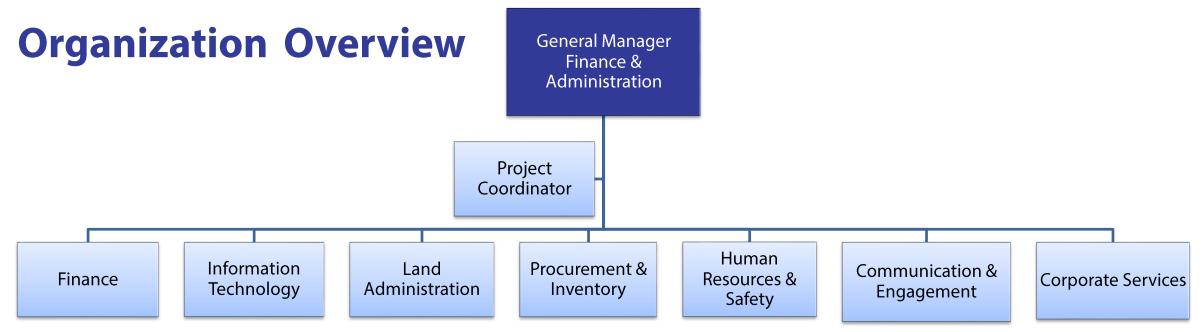


#### **Overview**

- The Finance & Administration division works as a strategic partner with all City departments. Led by the General Manager and consisting of seven reporting departments:
  - Finance
  - Corporate Services
  - Human Resources & Safety
  - Information Technology
  - Procurement & Inventory
  - Land Administration
  - Communication & Engagement





Consists of 7 distinct departments with 51 full-time equivalent staff.

\*Includes proposed addition of an IT Operations Coordinator



### **2021 Achievements**

- Complete the Asset & Amenity Management Council Priority
- Implement City's Capital Borrowing program
- Enhance the financial reporting of DCC funds use and benefits
- Centralization of Home Owner Grant applications





#### **2021 Achievements Continued...**

- Strengthen cyber security program
- Review beach and mobile vending programs
- Develop a mental health strategy for our organization
- Held a by-election for a new City councillor





## **Challenges & Opportunities**

#### FINANCIAL IMPACT OF COVID-19

- Financial strategies to address reduced revenue streams, including containing costs.
- City will shift planning and preparedness activities to lessen financial impacts due to supply chain interruptions and resulting cost increases.

#### ASSET & AMENITY MANAGEMENT

- The City has more assets and amenities than funds available to sustainably manage going forward.
- Community input will guide the direction of how the City should continue to invest in its assets and amenities.







## Challenges & Opportunities continued...

#### SUPPORT FOR STAFF:

- Mental Health effects of the COVID-19 pandemic continue.
- Human Resources & Safety will implement a City Mental Health Strategy.

#### PERVASIVE NATURE OF TECHNOLOGY & PROTECTING OUR SECURITY

- Local governments are seeing an increase in cyber threats and stronger abilities to detect system weaknesses.
- In 2022 the City will increase its capacity to ensure appropriate focus is given to address the ever-increasing cyber security threats faced.





#### **2022 Initiatives**

- Conduct 2022 General Local Election
- Facilitate new Council orientation and strategic planning
- Implement a City mental health strategy
- Implement Asset Retirement Obligations
- Increase Information Technology capacity





# Corporate Services Budget



#### **Corporate Services**

	2021 Budget	2021 Forecast	2022 Budget
Revenue	(100)	(600)	(500)
Expense	1,145,055	1,339,055	1,433,955
Net Cost Allocations	(245,455)	(445,455)	(522,955)
Net Expense	899,500	893,000	910,500





	2021 Budget	2021 Forecast	2022 Budget
Expense	311,039	299,280	319,039
Net Cost Allocations	(47,039)	(47,039)	(52,224)
Net Expense	264,000	252,241	266,815



# Communication & Engagement Budget



#### **Communication & Engagement**

	2021 Budget	2021 Forecast	2022 Budget
Expense	460,344	475,044	519,750
Net Cost Allocations	<u>(86,344)</u>	(84,044)	(89,381)
Net Expense	374,000	391,000	430,369



# Finance Budget





	2021 Budget	2021 Forecast	2022 Budget
Revenue	(835,000)	(835,000)	(1,635,000)
Expense	6,388,707	6,399,057	6,190,398
Net Cost Allocations	(4,550,073)	(4,550,073)	(4,467,951)
<b>Net Expense/(Revenue)</b>	1,003,634	1,013,984	87,447



# Revenue & Collections Budget





	2021 Budget	2021 Forecast	2022 Budget
Revenue	(140,000)	(140,000)	(136,000)
Expense	1,020,525	1,013,025	1,044,525
Net Cost Allocations	(702,525)	(702,525)	(728,769)
Net Expense	178,000	170,500	179,756



# Procurement & Inventory Budget



#### **Procurement & Inventory**

	2021 Budget	2021 Forecast	2022 Budget
Expense	441,820	441,805	461,320
Net Cost Allocations	(259,820)	(268,320)	(204,601)
Net Expense	182,000	173,485	256,719



# Land Administration Budget



#### **Land Administration**

	2021 Budget	2021 Forecast	2022 Budget
Revenue	(1,196,895)	(1,215,842)	(1,200,780)
Expense	527,729	513,174	514,298
Net Cost Allocations	<u>73,166</u>	221,375	<u>163,545</u>
Net Revenue	(596,000)	(481,293)	(522,937)



# Human Resources & Safety Budget





	2021 Budget	2021 Forecast	2022 Budget
Expense	787,511	786,511	747,482
Net Cost Allocations	<u>(482)</u>	<u>1,518</u>	(60,291)
Net Expense	787,029	788,029	687,191





	2021 Budget	2021 Forecast	2022 Budget
Expense	215,926	204,226	144,000
Net Cost Allocations	(215,926)	(204,226)	(144,000)
Net Expense	0	0	0



# Information Technology Budget



	2021 Budget	2021 Forecast	2022 Budget
Revenue	(59,600)	(49,100)	(39,492)
Expense	2,732,953	2,689,221	3,226,850
Net Cost Allocations	<u>(552,353)</u>	(485,463)	(855,702)
Net Expense	2,121,000	2,154,658	2,331,656



# 2022-2026 Capital

	2022	2023	2024	2025	2026
Information Technology	676,000	776,000	1,626,000	876,000	776,000



# 2022-2026 Capital

Project Description	2022	2023	2024-2026	Comments
Cleland Theatre Sound/Lighting Upgrades	10,000	10,000	30,000	
Council Chambers Hardware	25,000	25,000	75,000	
Information Technology - Hardware	341,000	341,000	1,523,000	Annual equipment replacement
Information Technology - Infrastructure	175,000	175,000	525,000	
Information Technology - Software	-	100,000	300,000	RMS project
IT - Billing Software Upgrade/Replacement	-	-	450,000	Anticipated billing software upgrades
IT Capital - SOEC/PTCC	100,000	100,000	300,000	Annual equipment replacement
IT Strategy - System Reconfigurations	25,000	25,000	75,000	
TOTAL	676,000	776,000	3,278,000	



## **Proposed Increase for Council's Consideration**

Budget Request	Benefit	Operating Budget Request
Increase Information Technology Capacity	Addition of an IT Operations Coordinator to the IT/GIS department will focus more attention on preventing and detecting cyber security threats as well as planning for enhanced records management and greater digitization of City records.	\$132,000



## **Questions?**



#### Recommendation

THAT Council approve in principle the Finance & Administration business plan initiatives and proposed budget, subject to final review.