



The City has been reaching out to residents over the past few months and we've received a lot of great questions. We are doing our best to get them answered and each month we are going to highlight a few right here in the newsletter.

For plenty more Q&A just like this, visit ShapeYourCityPenticton.ca

Can I rent out a room in my house to visitors during the summer season?

Yes, the City allows property owners the ability to generate income and supplement the supply of accommodation by providing short-term rentals to the public.

Short-term rental accommodation may include a room in a house, legal suite, carriage house or the entire home. While the opportunity to generate extra income through such rentals is desirable for many residents, regulations are in place to ensure properties are safe and do not adversely affect the comfort and enjoyment of surrounding residents, as well as contribute to the local hotel industry through licensing fees.

The City has recently made several important changes to the bylaws governing short term rentals. A brief summary of some of the important facts are included below, but anyone planning on offering accommodation should consult the

City's website or call Development Services at 250-490-2501 for further information.

Short-term rentals are for stays of one month or less. Only the owner of the property or a tenant with the owner's permission is allowed to operate a vacation rental. The City has defined four categories of vacation rentals, each subject to their own regulations.

- **Home Stay Rental** – Up to 14 rental days/year require no licensing (restricted to 6 guests)
- **Vacation rental (minor)** - Less than 30 rental days/year with the owner residing during guest use (2 guests/bedroom to a maximum of 6)
- **Vacation rental (major)** - More than 30 rental days/year or with a non-resident owner during guest use (2 guests/bedroom to a maximum of 6)

- **Vacation rental (major/high occupant)** – More than 6 guests (requires additional staff review time and consultation with neighbouring properties)

There are additional regulations regarding contact information for landlords, neighbourhood notification and a review process for problem properties.

Vacation rentals are required to pay an application fee, obtain an annual business license and pay a tourism fee. Unlicensed vacation rentals or those operating in violation of the zoning bylaw are subject to fines. All applicable noise and nuisance bylaws apply to vacation rentals and bylaw officers will be monitoring and responding to complaints.

For more information, please visit penticton.ca >> departments >> building >> vacation rentals



MEET US

...who we are

Who works for the City and what do they do?

Each month we shed some light on who does what around City Hall as well as the numerous other facilities and operations managed by the City.

What is a typical day-in-the-life on the job for you?

Everyone who works here can do everything, so it just depends on the day. If I'm working liquids I'll be doing rounds – going to every building to look, listen, smell, and touch. This helps to identify if something isn't working, it might sound different or you can smell grease burning. After rounds I will be in the lab and then liquid duties. If I'm doing solids, I'll do rounds, centrifuge responsibilities, and solids duties. Or if it's preventative maintenance– you never run out of work if you're doing preventative maintenance, we keep all the assets on file, all in chronological order.



UV system

What is your favourite aspect of the job?

Lab is, hands down! Lab's rewarding because we are in control of what we put in the channel. It's a huge responsibility but one we don't take lightly. We get our numbers to see what is going into the channel and send it to CARO (an analytical service) to see if their numbers correlate with ours – we have the best numbers in the valley; it's something we really take pride in.

What makes the day lively at your job? How do you make the day fun?

We have a really upbeat crew, which is the best thing. We go golfing and go go-karting on the weekends. It really helps build a good relationship between everyone on the team. Also, whenever there is a breakdown you are on the run ensuring that it gets fixed as soon as possible – definitely makes the day exciting! This job, overall, is fun. It's a fun job, doing everything and also doing tours with kids from schools, it's great to freak people out and to see the looks on their faces!



Name: Lyle Painchaud

Position: Level 2 Waste Water Operator

Start date: August, 2007

Primary responsibilities: Rounds, preventative maintenance, and setting up conditions for micro organisms to thrive.

Is there a unique aspect of your job that most people don't realize that you do?

We turn waste into magic; we separate the bad from the good. We actually help to dilute the channel with cleaner water. Reducing the nutrient load on the receiving waters really benefits the downstream water quality for the environment.



Flushable wipes

sewer system, even though they are advertised as "flushable" they just don't breakdown. These flushable wipes are causing the taxpayers money in increased maintenance. The City of Penticton has had to increase its operational budget by about \$20,000 a year just to deal with "flushable wipes". We have no control over the source but it's important to know that everything that gets flushed comes to us and we are the ones having to deal with it.



Water entering the plant and leaving the plant

Is there any equipment that you absolutely rely on to get your job done?

Archimedes screw pump, blowers which blows air into the bioreactors, and the UV system which helps to disfigure DNA so harmful bacteria and organisms can't reproduce. Basically every piece of equipment is important to the next stage of equipment and so on. If something breaks down somewhere down the line we have to fix it as soon as possible.

Is there information that the public should be more aware of with respect to waste management?

Never use your toilet as a garbage can and don't use a garburator. The higher the biological oxygen demand (B.O.D.) the more work it is to treat B.O.D. is the measurement of strength in waste water. There is only three things that should be put in the toilet; pee, poo and paper (the 3 P's). Flushable wipes are a major issue with every

Is there something you learned from this job that you didn't know was so important before you worked in this industry?

Being an operator taught me to open my eyes to be more frugal about what I throw away and to really think about the significance of recycling. I didn't realize how responsible we are for the fish and how what we're doing is really helping to ensure that they don't die due to any man-made changes to the lake.

DID YOU KNOW?

- The deepest holding pool is 7m.
- The plant is designed to treat 28,000,000 L/day. Existing max daily flow is 15,000,000 L/day.
- There are 448 UV lamps.
- It takes 10-12 hours for the flow to hydraulically travel through the plant.
- Remove an estimated 20-30 m³ of flushable wipes from the SOEC lift station per year.