

# Have questions, concerns?

## Enforcement vs compliance

The Good Neighbour Bylaw is designed to encourage civic responsibility and positive relationships between neighbours.

Enforcement of bylaw provisions is conducted on a complaint-driven basis. Bylaw Services recognizes, however, that compliance is the best outcome for all involved. This is why we prefer to work with property owners to obtain compliance.

## We are here to help.

Still have questions? Got a concern? You are welcome to contact Bylaw Services today.



## Good Neighbour Bylaw

Being a good neighbour in Penticton is easy when you consider others



Phone: 250-490-2440 Web: [www.penticton.ca](http://www.penticton.ca)

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City of Penticton 171 Main St.

Penticton, B.C., V2A 5A9

## Good Neighbour Bylaw

Penticton residents have a high quality of life—and that has a lot to do with our neighbours. Being a good neighbour means looking out for one another.

### Why the program was created

The Good Neighbour Bylaw replaced previous bylaws in 2012 to preserve the quality of life for residents, as well as encourage civic responsibility and positive relationships between neighbours.

Unoccupied buildings can pose a significant challenge to public safety, which is why they must be registered for a Vacant Building Permit with the City. Property and buildings occupied by residents and businesses need to be cared for as well. Here are some Good Neighbour provisions you might need to know.

### Snow and ice removal

Snow and ice can pose a serious safety hazard for pedestrians. To protect our neighbours, residents and business owners are required to clear sidewalks of snow and ice before 11 a.m. the next day. Parking lots should also be cleared, and precarious icicles should be removed for safety.

### Boulevards and lanes

Curb appeal is important. Boulevards, lanes and sidewalks directly adjacent to homes and businesses need to be maintained by those property owners. Make sure to remove leaves, grass clippings, branches and other hazardous items, or that nothing hangs over sidewalks, streets and lanes.

### Property cleanup

No one likes an unsightly neighbourhood. To be a good neighbour, keep your property tidy by avoiding accumulations of rubbish, garbage, discarded material, fire wood, dead landscaping, vegetation, weeds, motor vehicles, mechanical parts or building materials. Here are some resources to help:

#### Campbell Mountain Landfill

Located on Reservoir Road. Open 8:30 a.m. to 4:45 p.m. Call 250-492-2907 for details.

#### J&C Bottle Depot

200 Rosetown Ave. Accepts bottles & electronics. Call 250-492-5144 for details.

### Graffiti

Removing graffiti from your property quickly sends a message to the community and vandals alike—that our community won't tolerate crime. Statistics show that fast removal of graffiti deters repeat offences. Persistence does pay off. Vandals will get the message that graffiti is not tolerated in that area, and will move on. Perhaps you can deter graffiti on your property with design options — additional lighting or landscaping. If you are a business, perhaps slide the garbage dumpster away from the building walls and cover drainpipes and ladders, so access to your roof is limited.

