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If you are a tenant, please be advised that the Registered Owner of the above noted property has access to all utility account information contained therein.

CITY OF PENTICTON BILLING METHODS:

- Electric meters are read monthly and consumption billed monthly. There is a basic electric charge per month for residential service plus applicable consumption costs and GST.
- If applicable, there is a basic water charge per month for residential service based on the meter size plus applicable consumption costs.
- Residential sewer customer are billed at a basic rate from April to October each year, switching to being billed at a variable rate, based on your water consumption, from November to March
Commercial sewer customers are billed at a basic rate, and a variable rate per month.

CITY OF PENTICTON PAYMENT METHODS:

- **Pre-Authorized Payment Plan:** Payments will be automatically withdrawn each month on the due date provided.
- **Internet Banking:** Payments can be made through online banking, telebanking or through Bank Tellers.

Please note, payments can take three to five (3-5) business days to come through, ensure payment is made in advance to allow banking process times.

- **In person at City Hall:** Cashiers accept cash, cheque or debit weekdays from 8:30am to 4:30pm
- **Outside Drop Box:** Located outside doors of City Hall, open 24 hours.
- **Drop Boxes at CIBC:** Located at Cherry Lane Shopping Centre
(Payments must be in prior to 1:00pm for payment to be received on that date, otherwise it will be processed following day)
- **Via Canada Post Mail or Courier**
- **Credit Card Payments:** available to customers through The City of Penticton website only.