

COVID-19 Safety Guidelines

- If you are experiencing any COVID-19 or flu-like symptoms, have had any contact with someone who has COVID-19 related symptoms, or if you are currently serving a directed self-quarantine period, **DO NOT PARTICIPATE OR ENTER THE FACILITY.**
- Patrons are reminded that physical distancing is each person's responsibility. Please keep 2m/6ft physical distancing from others in the building.
- Face masks are required to be worn by everyone, 12 years and older, while in the facility. Mask can be removed once you enter the field of play (on-ice), and must be replaced when you exit the field of play. People who cannot wear a mask or who cannot put on or remove a mask without the assistance of others are exempt. A person may not be able to wear a mask for a psychological, behavioural or health condition, or due to a physical, cognitive or mental impairment.
- Guests are asked to practice proper hand hygiene, avoid touching communal surfaces where possible, and stay home if they are sick or experiencing symptoms of COVID-19.
- **NO SPITTING ANYWHERE IN THE FACILITY OR ON THE ICE.**
- To ensure our facilities can remain open and safe, please obey all rules as presented by the City of Penticton and the Province of BC.
- Failure to follow guidelines and policies could result in immediate ejection from the facility and future booking privileges revoked. The City of Penticton may cancel future bookings without refunds.

Enhanced Safety Protocols

- Dressing rooms, concourse and high touch areas will be sanitized between user groups.
- Showers and washrooms in the dressing room are closed.
- Please note that sanitization of all other arena spaces will only occur periodically. Hall washrooms will be sanitized twice daily.
- Water refilling stations will be available however water fountains will not.
- Occupancy limits have been identified for specific areas of the facility and these limits have been posted on site. All patrons are expected to abide by these limits.

Pre-Booking

- Prior to use, participants must provide the City of Penticton with a Covid-19 Safety Plan along with a detailed program/design plan explaining how they will meet current guidelines.
 - All COVID-19 Safety Plans must meet the Provincial Health and B.C. Centre for Disease Control orders, guidelines and recommendations, as well as viaSport's Return to Sport guidelines and sport-specific guidelines provided by Provincial Sport Organizations.
 - These documents will be reviewed by the Recreation Department and will form essential components of your rental agreement/contract.
 - Any changes to on ice activities must be detailed in an updated Safety Plan and align with governing bodies adjustments.

Entrance & Building Access

- Participants may enter the building no earlier than 15 minutes prior to the start of their ice time
- Participants must enter through the west door (King St).
- All patrons who enter the building are encouraged to sanitize their hands using the hand sanitizer dispenser provided near the entry.
- Only active participants or individuals providing program assistance are permitted to enter the facility. Spectators are not permitted in the building at this time.

Upon Building Entry

- Dressing rooms and zones are assigned to each user group and are posted near the entrance.
- Dressing rooms and zones have signage/markers to indicate seating for proper social distancing.
- Dressing rooms will be available no more than 15 minutes prior to the start of the ice time.
- Showers and washrooms in the dressing rooms are closed. Dressing rooms are only used for changing into appropriate gear and storing belongings.
- Dressing Rooms 1-4 have occupancy limits of 4 people per room.

Ice Entry

- During floods, participants waiting to enter the ice should not congregate at the rink entrance door. We ask that participants maintain physical distancing requirements and wait in their assigned dressing room hallway (north or south hall).

On-Ice Procedure

- The maximum capacity of on-ice participants is determined by the on-ice activity, skill level and ability. Please discuss your on-ice capacity with a City representative prior to creating or updating your COVID-19 Safety Plan.
 - Maximum capacity for each individual user group will be identified in your COVID-19 Safety Plan and Contract. Capacity may be reduced taking into consideration the ages, skill levels, intended use of the rink space, other areas of the facility and guidelines set forth by National and Provincial Sport Organizations.
- On ice activities must meet all current BC Government, viaSport and Sport Governing Body Return to Play COVID-19 Guidelines and Recommendation
- Participants and Coaches must always keep gloves and equipment on. One designated person must pick up pucks and other training materials at end of the session.
- Participants must not share water bottles.
- Absolutely no spitting in the facility or on the ice.
- Players benches will be available, however, rental client must outline the guidelines in their safety plan.
- Only 1 person may enter the scorekeeper's box at a time. The City of Penticton will provide sanitizer spray and paper towels. If the renter chooses to use the score clock, they will be responsible for sanitizing the controls before and after use.

Exit Ice and Building Procedure

- At the end of the session, participants must exit the ice promptly in single file and return to their assigned dressing room.
- Participants must exit the building through their zone door within 15 minutes of the end of their ice time.
- Hand sanitizer dispensers are mounted at each of the exits.