



Committee of the Whole

penticton.ca

Committee of the Whole

to be held at the Penticton Trade and Convention Centre
273 Power Street, Penticton, B.C.

To view the Council Meeting, visit www.penticton.ca

Tuesday, November 16, 2021

Recessed from the Regular Council Meeting at 1:00 p.m.

1. **Call Committee of the Whole to Order**
2. **Adoption of Agenda**
3. **Delegations:**
 - 3.1 Downtown Penticton Association (DPA) Concerns 1-3
Lynn Allin, Executive Director and Trevor Guerard, President
 - 3.2 Chamber of Commerce Update and Status 4-6
Diane Kereluk, Executive Director and Jonathan McGraw, President
 - 3.3 Community Action Team (CAT) Update 7
Jen Casorso, Social Health and Well-Being Lead and Ali Butler, Urban Matters
 - 3.4 Climate Issues and the Community Climate Action Plan (CCAP) 8
Lori Goldman, First Things First Okanagan
 - 3.5 BC Transit Future Action Plan Process and Engagement 9-20
Via Zoom - Chelsea Mossey and Adriana McMullen
4. **Adjourn to Regular Meeting of Council**



Request to Appear as a Delegation

Preferred Council Meeting Date: Tuesday November 16, 2021

Second choice(s): December 7, 2021

Subject matter: DPA Letter of Nov 3/2021 - see attached.

Name of person(s) making presentation:

TREVOR GUERARD, DPA President and Lynn Allin DPA E.D.

Address: 3-212 Main St
Pent. BC V2A 5B2

Phone: _____
Email: _____

Please provide details of your presentation or request of Council here: (or provide a detailed attachment)

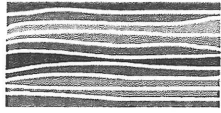
<u>DPA concerns as outlined in attached letter to the Mayor + Council on Nov 3, 2021.</u>

Please note:

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- **Delegations are limited to 5 minutes.**

Corporate Office
Angie Collison, Corporate Officer
171 Main Street, Penticton, B.C., V2A 5A9

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angie.collison@penticton.ca



**DOWNTOWN
PENTICTON**

City of Penticton
171 Main Street
Penticton BC
V2A 5A9
Attention: Mayor and Council

November 3, 2021

Dear Mayor and Council,

Penticton Small Business organizations met a few weeks ago to discuss our key issues and strategies to support our members in 2022. This meeting was the first of quarterly sessions where the business organizations meet to share best practices, respectfully voice concerns, discuss critical issues, and develop solutions to support our business memberships. Our organizations will individually share with the Mayor and Council the essential issues identified we would like to see as a priority in supporting the small businesses within our City.

Specifically, those who met were the Presidents and Executive Directors from the Wine Country Chamber of Commerce, Travel Penticton, Penticton Industrial Development Association, and the Downtown Penticton Association. Representing the public ratepayers was Rick Thorpe, a long-term Penticton resident.

Covid-19 spread has left local economies and businesses counting the costs, as municipal governments struggle with implementing new measures supporting and accelerating local business and community recovery to regain/rebuild what has been lost or disrupted by the pandemic.

We are confident that the City of Penticton is committed to working with us to support and accelerate our collective recovery from the pandemic impacts, including safety, security, equity, economic stability, and the general well-being of all businesses and ratepayers.

The announcement from the City CFO, Jim Bauer, of a potential 8.5% tax increase in 2022, during an unprecedented period of economic recovery, was disheartening and alludes to a disassociation from the financial realities many in our community face. The DPA Board of Directors is aware of the City's healthy finances and sizable non-statutory reserves of approximately \$60 million (2020). The fact that the City contributes to those reserves annually from various operating surpluses, most notably the electrical utility, which contributed \$4.5 million (2020), illustrates that the City is capable of absorbing a sustained economic recovery by utilizing methods beyond simple tax increases. It is also our understanding that the City has retained over \$3.5 million in Provincially directed Covid Relief funds (2020). The businesses and ratepayers of Penticton are struggling with the costs of incredible inflation and a stagnating recovery. It is due to these real hardships that we ask City Council to take a long & hard look at our requests during 2022 budget deliberations.

Please find our recommendations below to assist small businesses in economic recovery:

Financial Priorities:

Data reported in the 2020 Annual Report indicates that the City of Penticton is strong financially. Recognizing the City's stability, we would ask that funds be directed from reserves to provide for the following requests:

1. Hold or lower all property taxes for 2022

2. Hold or lower all water and sewer utility rates for 2022
3. Decrease electrical rates
4. City to cover the increase of the Gas rates for the balance of 2021 and 2022

Community Priorities:

Safety and Security

Safety and Security of Penticton Businesses and Ratepayers is a significant concern of all business organizations. Unfortunately, due to an increase in crime and disorder, we must embrace a Safety Culture. Such a culture would see improvement in the economic vitality of our City. We support Superintendent Hunter's request to hire additional RCMP members and the City hiring more Bylaw officers. Equally important are the efforts and ideas brought forward by the DPA, and supported by the City of Penticton, in terms of safety solutions. The city grant to fund the pilot Remote Guard Service has demonstrated success already in the first month. The Downtown Penticton Association's 2022 priorities include continuing and such safety programs.

Housing

From our perspective, the housing issues are Availability and Affordability. With economic growth as a common goal, we are limited in seeking appropriate staffing levels due to a lack of affordable housing. Zoning can be used as a tool to influence how a community changes and grows. We recognize zoning may be restricting housing development and see this as an issue impacting our small business sustainability.

We thank you for your time to consider our requests while in 2022 budgeting. We would welcome a meeting with the Mayor and Council to discuss our outlined issues presented in this communication.

Sincerely,



Trevor Guerard,
President DPA

Cc:
Wine Country Chamber of Commerce
Travel Penticton
Penticton Industrial Development Association



Request to Appear as a Delegation

Preferred Council Meeting Date: November 16, 2021

Second choice(s): December 7, 2021

Subject matter: Chamber of Commerce Update? Status

Name of person(s) making presentation:

Jonathan McGraw / Claire Keseluk

Address: 185 Lakeshore Drive West

Phone: _____

Email: _____

Please provide details of your presentation or request of Council here: (or provide a detailed attachment)

o Response to 2022 Budget
o What we hear from our member businesses.
o Status of the Chamber.

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November 10, 2021

City of Penticton
171 Main Street
Penticton, BC
V2A 5A9
Attention: Mayor and Council

Re: 2022 Budget Considerations

Dear Mayor and Council,

The Penticton & Wine Country Chamber of Commerce is proud to represent almost 500 member businesses whose products, services and employment contribute to the health and welfare of the City of Penticton. Without such businesses our community would not be the success that it is today.

We know that the City of Penticton, just like many of our members, has been challenged by the effect of the Covid-19 pandemic and the current rise in inflation. As the City is in the process of developing its 2022 budget, the Chamber would like to present the City with our thoughts regarding the 2022 budget for your consideration.

Safety and security

Local businesses continue to feel the impact of petty crime and the general safety of their employees and customers. We support Council in seeking a solution to combating the ongoing safety and security challenges our City faces. We ask that the City undertake a review to determine how best to deploy financial resources to manage this issue.

We understand that the tax rate increase includes 4.5 percent for safety and security. There is some uncertainty regarding the financial outlays for safety and security in the absence of a full review of the situation. Without such review there is no certainty that the proposed measures of hiring additional bylaw and RCMP officers will resolve the crime issues in Penticton. As such we ask that the funding of such financial outlays be done over several years which will hopefully match the timing of when the actual costs would be incurred, as recommended in any review that is performed.

Property taxation

Our members feel that there is a disproportionate weight that they are carrying when it comes to property taxation. We know that taxation is a key source of revenue for our municipality and without such taxation the City would be limited in its ability to provide the services that we have come to appreciate and expect. We ask that the City consider the impact property taxation is having on local business and limit the 2022 tax rate increase to no more than 4 percent. This tax rate increase of 4% representing the Bank of Canada's 2022 targeted 2% inflation rate plus 2 percent for the financial



resources needed to address safety and security measures. Given inflation is an unknown we do have to accept that inflation would be at least 2 percent in 2022 which reflects the BOC target rate.

Electrical utilities

We appreciate that the City of Penticton decreased the electric rate by 3% and waived the 10% penalty for the fiscal year ended 2021. This was on top of freezing the electric rates in the immediately preceding years. This significantly helped our members over the past years. However, our members are still recovering from the impact that COVID-19 has had on them, and we ask that the electric rate be held at the 2021 rates.

On behalf of the Penticton & Wine Country Chamber of Commerce's directors and members, I thank you for your consideration of our letter. With the City's support, the Chamber and our members will continue our efforts in making Penticton the best place in Canada to live and work.

Sincerely,

A handwritten signature in black ink that reads "Jonathan McGraw". The signature is written in a cursive style.

Jonathan McGraw, CA, CPA
President
Penticton & Wine Country Chamber of Commerce

CC: Lynn Allen, Downtown Penticton Association
Thom Tischik, Travel Penticton
Andre Martin, Penticton Industrial Development Association



Request to Appear as a Delegation via Zoom

Preferred Council Meeting Date: November 16, 2021

Second choice(s): _____

Subject matter: Community Action Team Update

Name of person(s) making presentation:

Community Action Team - Jen Casorso, Ali Butler, and members of SOLE

Address: 1353 Ellis St.
Kelowna, BC

Phone: _____
Email: _____

Please provide details of your presentation or request of Council here: (or provide a detailed attachment)

Update to Penticton City Council about the Penticton Community Action Team (CAT).
CAT's mandate is to create action plans to address the toxic drug supply crisis, and overdose crisis.
Members of CAT will provide an update, along with individuals with lived experience about current initiatives and priorities.

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Request to Appear as a Delegation

Preferred Council Meeting Date: November 16, 2021

Second choice(s): December 7, 2021

Subject matter: Climate Issues and the CCAP

Name of person(s) making presentation:

Lori Goldman for First Things First Okanagan and a youth from the community

Address: _____

Phone: _____

Email: _____

Please provide details of your presentation or request of Council here: (or provide a detailed attachment)

<p>The Community Climate Action Plan is moving Penticton forward in reducing emissions in areas of transportation, waste, and buildings. The CCAP is a bold, positive step of necessary actions recommended by the IPCC report. It is a good plan to educate the public of the urgency to address climate change in our city and the Okanagan Valley.</p> <p>First Things First Okanagan hope to speak in support of the Plan and encourage the Council to adopt it and bolster it as well with a Declaration of a Climate Emergency which would further solidify Penticton's City Council's solidarity with over 500 Canadian cities taking the climate crisis seriously and working to make our future sustainable.</p>

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CITY OF PENTICTON– TRANSIT UPDATE

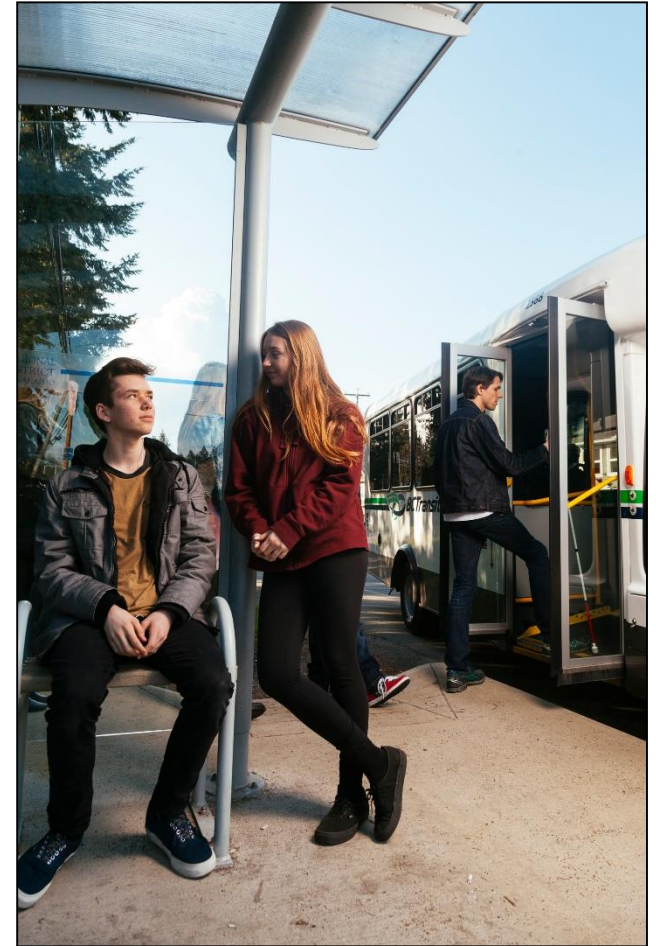
NOVEMBER 16, 2021

Adriana McMullen, Senior Transit Planner
Chelsea Mossey, Senior Government Relations Manager



Presentation Overview

- Transit Future Action Plan
- Local Ridership Context
- January 3 Service Changes
- Questions?



Transit Future *Action* Plan

To inform future transit decision-making



2015



2021/2022



5-6 year
cycle



2026/27



future
investment



Ridership targets



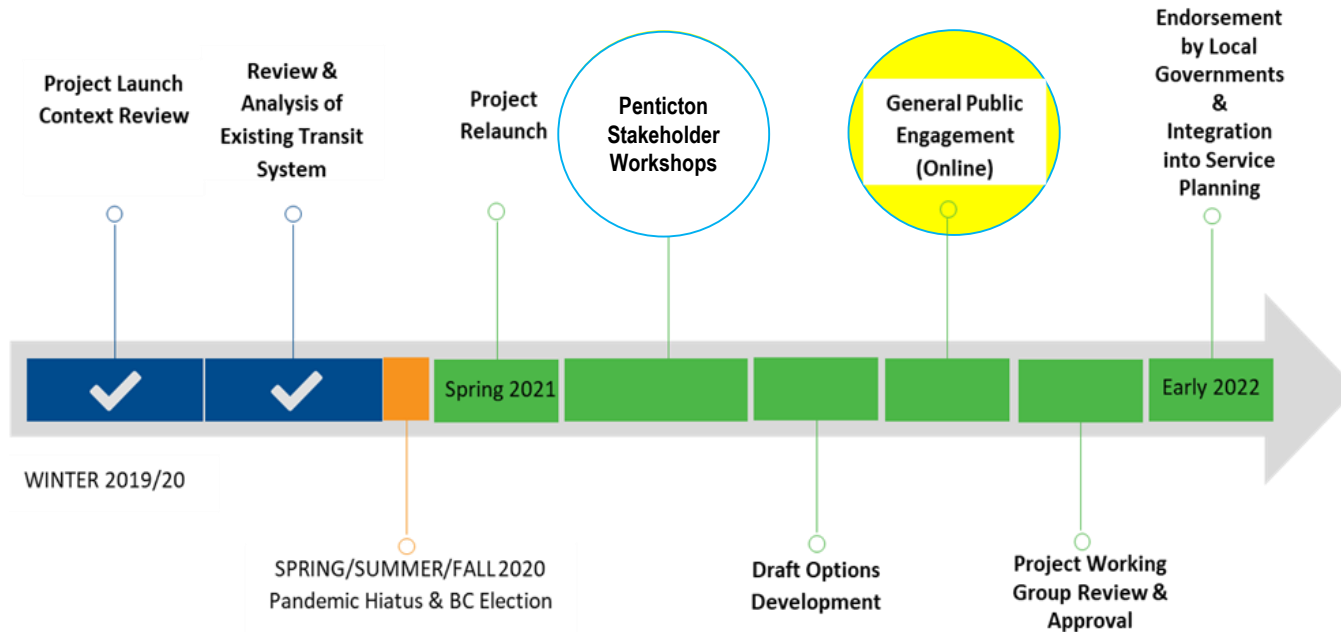
Transit network



Fleet and Infrastructure



Transit Future *Action* Plan



- Penticton Bus Network Workshops are deferred
- Engagement will focus on priorities such as service spans and service days

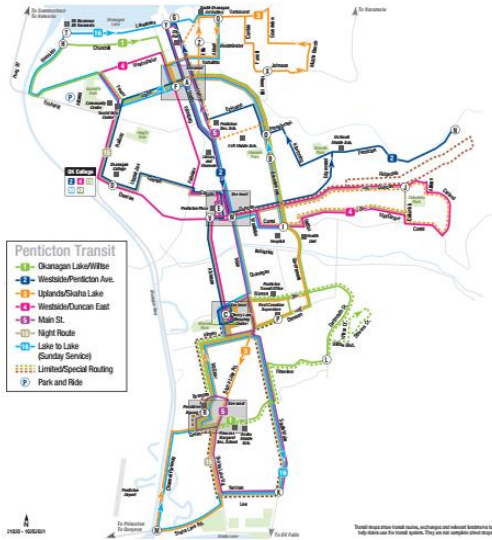


Transit Future Action Plan Priorities – Penticton Transit Network

BC Transit and the City of Penticton will be conducting a **review of the existing local route alignments** and overall network structure in the future.

This future review will examine:

- How well the current network design works for existing and prospective customers
- Identify opportunities to simplify the network design so trips are more direct and faster
- Identify opportunities to improve transit access to Okanagan College



Question

Making bus routes more direct means that buses are:

- **Less** likely to enter parking lots and
- **More** likely to stay on major streets

This means transit riders could have to walk/wheel further to access transit to/from home or to/from destinations like shops or work. **Based on your knowledge of the Penticton community, indicate your level of support to change routes to become more direct.**

Strong Support for changes	5	4	3	2	1	No Support for changes
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Use dots to vote

Transit Future Action Plan Priorities – Penticton Service Days and Service Spans

Which of the following service improvement options are most important to you? (Select your top three)

Long term (6-25+ years)	Operate Route 5 at 20-minute intervals until 6:00 pm Monday to Saturday	
	Extend Route 5 Main Street 30-minute services to 8:30 pm, and then operate hourly until 10:00 pm Monday to Saturday	
	Extend Routes 1, 2, 3 and 4 to 8:30 pm and begin the 15 Night Route at 8:50 pm	
	Extend Sunday Route 5 service to begin at 10:00 am and end at 6:00 pm	
	Summer Later night service on Fridays and Saturdays: Keep all daytime routes operating until 10:00 pm on Friday and Saturday; operate the night bus until 12:00 am	

Use dots to vote

Transit Improvement Ideas

BC Transit and the City of Penticton will be conducting a **review of the existing route alignments** and overall network structure in the future. Help us out by sharing your ideas here:

Comments?		
Make travel more direct between (insert two places)...	Prioritize upgrading bus stops (shelters, benches) based on...	Other Ideas

Use sticky notes for comments

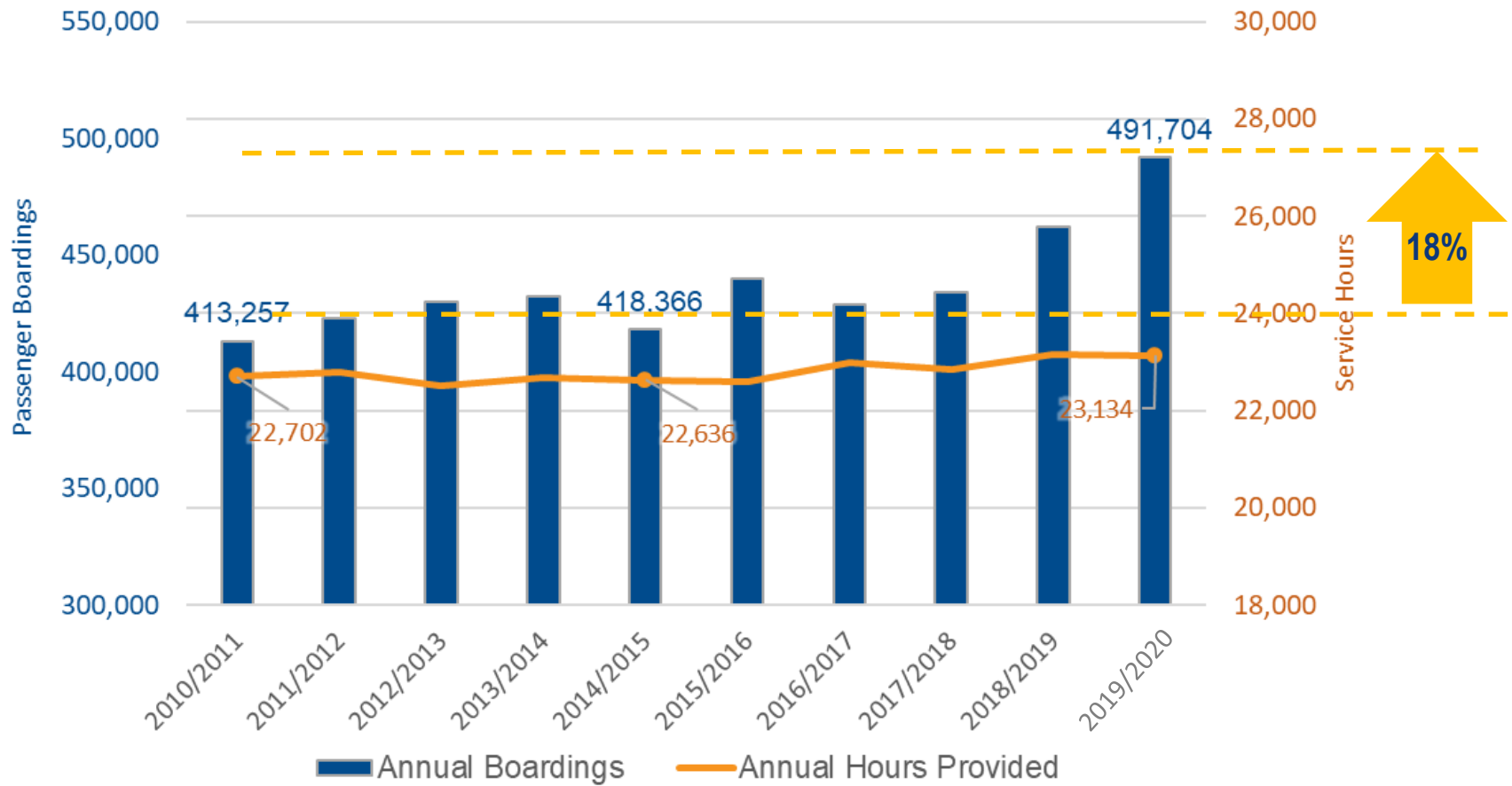
Transit Future *Action* Plan

Community	Date	Place and Time
District of Princeton	Wednesday, November 24	Riverside Community Centre 148 Old Hedley Rd, Princeton 9:30 to 11 am
Town of Oliver	Wednesday, November 24	MultiCultural Club McKinney Road 10 to 11:30 am
Town of Osoyoos	Wednesday, November 24	Sonora Community Centre 8505 68 Ave, Osoyoos 2:30 to 4 pm
City of Penticton	Wednesday, November 24	Cherry Lane Mall By Save-on-Foods 2111 Main St, Penticton 6 to 7:30 pm
	Thursday, November 25	Cherry Lane Mall Centre Court 2111 Main St, Penticton 1 to 2:30 pm
Okanagan Falls	Thursday, November 25	Okanagan Falls Recreation Centre 1141 Cedar St, Okanagan Falls 9 to 10:30 am
District of Summerland	Thursday, November 25	Summerland Arts Centre 9525 Wharton St, Summerland 9:30 to 11:00 am



City of Penticton Ridership Context

Since 2010..



January 3 Service Change

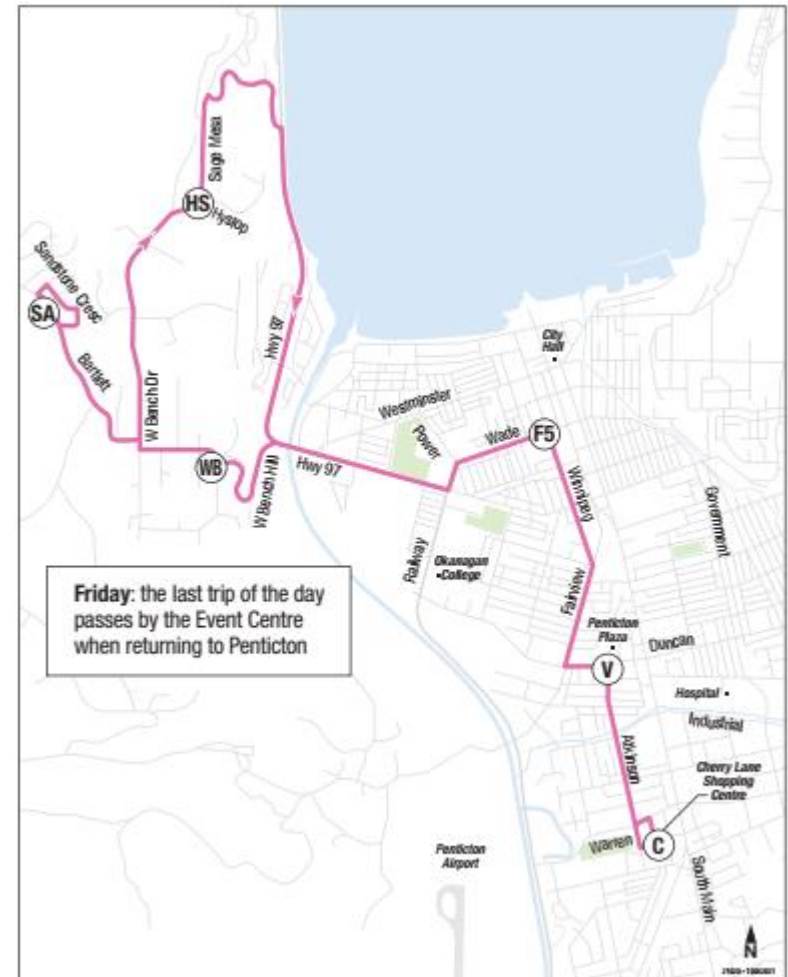
RDOS: Route 11

Currently:

- No service
- Low population density
- Introductory service was identified in 2015 Transit Future Plan

January 2022:

- Introduction of basic service
- 585 annual hours



January 3 Service Change

District of Summerland: Route 30

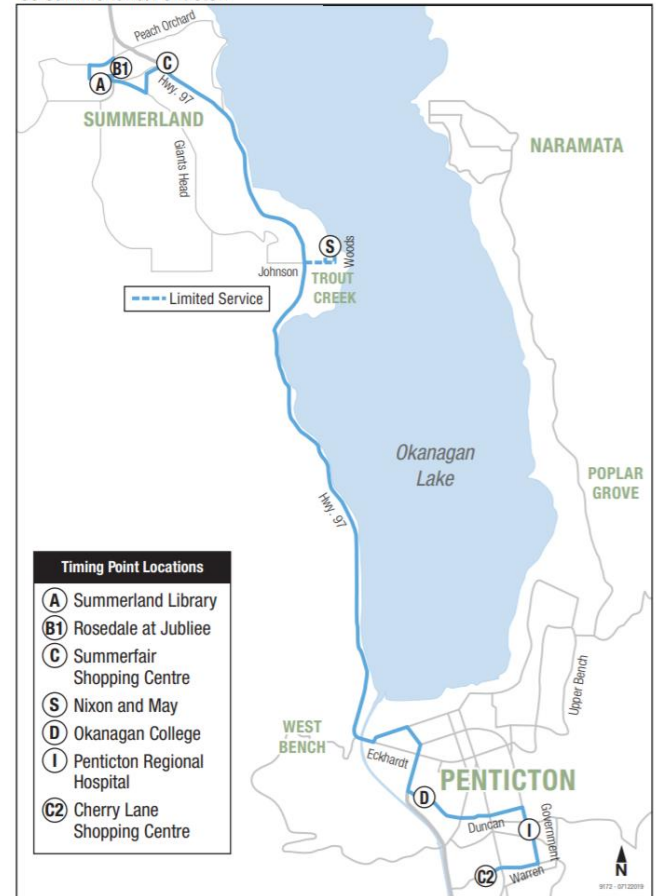
Route 30 Currently:

- Began October 2013
- Four scheduled round trips a day between Summerland and Penticton
- Operates on weekdays only

January 2022:

- 900 additional hours of service
- New weekday midday trip and Saturday trips

30 Summerland/Penticton



January 3 Service Change

RDOS: Route 70

Route 70 Currently:

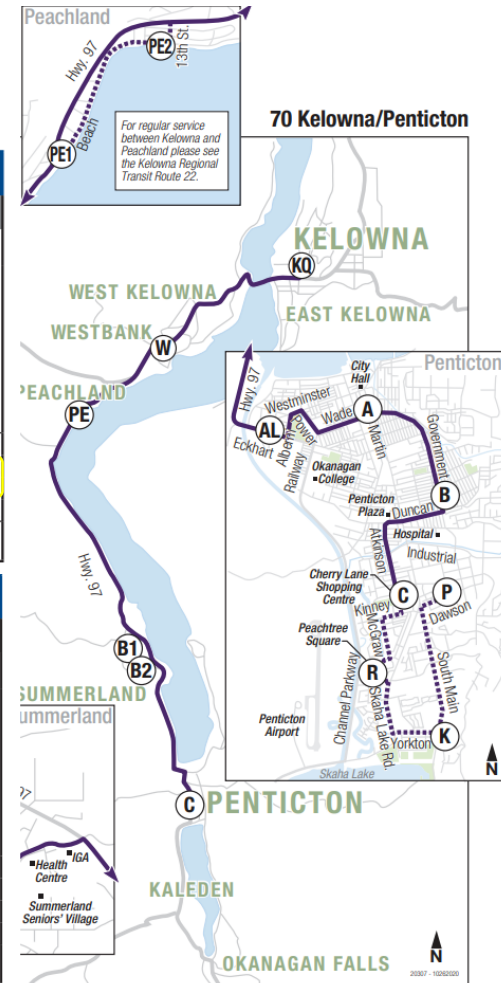
- Began September 2019
- Commuter-round trips Mon-Fri
- Midday round trips Mon only

January 2022:

- 1500 additional hours of service
- Midday trips will be offered on all weekdays

70 Penticton to Kelowna Interregional											
Monday to Friday											
P	K	R2	C4	B	A1	AL	B2	PE2	W	KQ	
Real Canadian Superstore (on Dawson)	Yorkton and South Main	Peachtree Square	Cherry Lane: Atkinson at Warren	IGA (Government at Nelson)	Wade and Martin	Alberni Street Park & Ride	Peach Orchard at Rosedale	Peachland: 13th Street at Lake Ave	Westbank Exchange (Hwy 97 at Elliot)	Kelowna: Queensway Exchange	
5:51	5:55	5:59	6:03	6:08	6:12	6:17	6:33	—	6:59 ^E	7:25 ^E	
—	—	—	9:08	9:13	9:17	9:22	9:37	9:55 ^E	10:06 ^E	10:28 ^E	
—	—	—	12:32	12:37	12:41	12:46	1:01	—	1:27 ^E	1:50 ^E	
—	—	—	3:32	3:37	3:41	3:46	4:01	4:21 ^E	4:33 ^E	4:55 ^E	
^A Trip operates Monday only. ^E Estimated arrival time. Buses will not wait at timing point.											

70 Kelowna to Penticton Interregional											
Monday to Friday											
KQ	W	PE1	B1	AL	A2	B	C3	R1	K		
Kelowna: Queensway Exchange	Westbank Exchange (Hwy 97 at Elliot)	Peachland: Beach & 4th Street	Rosedale at Jubilee	Alberni Street Park & Ride	Wade and Martin	IGA (Government at Nelson)	Cherry Lane: Atkinson at Warren	Peachtree Square	Yorkton and South Main	South Main at Kinney	
7:40	7:59	8:06	8:27	8:41 ^E	8:45 ^E	8:48 ^E	8:57 ^E	8:57 ^E	—	—	
10:40	10:59	—	11:23	11:37 ^E	11:41 ^E	11:44 ^E	11:53 ^E	—	—	—	
2:00	2:19	2:26	2:48	3:02 ^E	3:06 ^E	3:09 ^E	3:18 ^E	—	—	—	
5:10	5:29	—	5:53	6:07 ^E	6:11 ^E	6:14 ^E	6:19 ^E	6:22 ^E	6:26 ^E	6:34 ^E	
^A Trip operates Monday only. ^E Estimated arrival time. Buses will not wait at timing point.											



Questions?



Adriana McMullen, Senior Transit Planner
AMcMullen@bctransit.com (250) 508-4959

