



Committee of the Whole

penticton.ca

Committee of the Whole

to be held at the Penticton Trade and Convention Centre
273 Power Street, Penticton, B.C.

To view the Council Meeting, visit www.penticton.ca

Tuesday, December 7, 2021

Recessed from the Regular Council Meeting at 1:00 p.m.

1. **Call Committee of the Whole to Order**
2. **Adoption of Agenda**
3. **Delegations:**
 - 3.1 Proclamation – January 2022 as “Crime Stoppers Month” 1
 - 3.2 Civic Places and Spaces - Engagement Update 2-28
JoAnne Kleb, Public Engagement Program Manager and Anthony Haddad, General Manager
of Community Services
4. **Adjourn to Regular Meeting of Council**

Proclamation

Crime Stoppers Month January 1-31, 2022

WHEREAS: The South Okanagan Similkameen Crime Stoppers Program began in 1992 from the efforts of our local Royal Canadian Mounted Police Detachment and a group of committed citizens. Our Program now operates as an independent organization comprised of diverse, active and dedicated community representatives.

WHEREAS: Crime Stoppers encourages members of the community to assist local law enforcement agencies in the fight against crime by empowering citizens to take an active role in reporting what they see, hear or experience.

WHEREAS: Crime Stoppers receives no government funding and is managed solely by contributions from individuals and corporate sponsors.

WHEREAS: Since the start of Crime Stoppers, many calls have been received resulting in thousands of arrests and recovery of substantial amounts of property. Calls have included information about murder, robbery, rape, assaults, drug and firearm offenses.

The success of a Crime Stoppers program cannot be purely judged on statistics, however, other benefits have come to notice:

- A greater awareness in the community that there is a crime problem.
- A willingness by the community to fight back against crime if it is given the opportunity and motivation.
- Improved relationships between police, media, and the community.
- All TIPS can be submitted anonymously.
- TIPS leading to an arrest will receive an award for their efforts.

NOW, THEREFORE I, Mayor John Vassilaki, **DO HEREBY PROCLAIM** January as Crime Stoppers Month in the City of Penticton, and encourage you to submit information that would help solve or prevent a crime by calling the province-wide toll free number 1-800-222-8477, going online to sostips.ca or by downloading the P3 Mobile app.

A handwritten signature in blue ink that reads "John Vassilaki". The signature is written in a cursive, flowing style.

Mayor John Vassilaki



Civic Places and Spaces Engagement Update

Committee of the Whole

Dec. 7, 2021

Anthony Haddad, General Manager Community Services

JoAnne Kleb, Public Engagement Program Manager



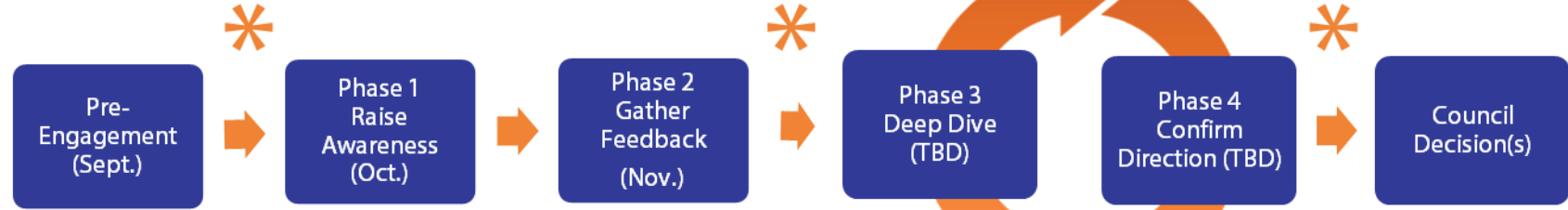
Engagement Update

- Council directed staff to consult the community about the findings of the Asset and Amenity Management Report at their meeting on Sept. 21
- The following document summarizes the activities completed to date and the findings as the City considers next steps for the recommendations of the Asset and Amenity Management Project



Engagement Plan

* Council Report



Remind citizens about the project.

- Shapeyourcitypenticton.ca
- Video
- Infographics
- Newspaper ads
- Social Media

Share the report. Ensure awareness of community and key stakeholders.

- Council Pres.
- Web update
- Targeted emails
- Committee / Stakeholder Roadshow

Encourage understanding of the process and the findings.

- Gather feedback on the recommend.
- Feedback Form
 - User Group Letters

Confirm and conduct deep dive on assets as required.

- Further info sessions, presentations etc.

Confirm direction on assets and recommend. and proceed to Council for decisions as direction confirmed.

Phase 1 – Raise Awareness

- 18 meetings with Committees and user groups
- 3 open houses and 3 online information sessions for the general community
- Approximately 400 interactions at events
- Initiated involvement of Penticton Indian Band
- Summary provided on following slides
- Notes from all meetings available at shapeyourcitypenticton.ca/civic-places-and-spaces



Committees and User Groups

The City hosted presentations and discussions with the following Committees, user groups and other interested stakeholders.

Recommendation #1: Public Safety and Protective Services Centre

- Development Services
- Penticton Fire Department
- Safety and Security Advisory Committee

Recommendation #2: Twin Arenas

- Spectra SOEC Advisory Group
- Glengarry Figure Skating Club
- South Okanagan Women's Hockey
- Penticton Minor Hockey Association
- Saturday Night Old Timers Hockey / Men's Hockey
- Upper Deck Vees
- Okanagan Hockey Group
- Parks and Recreation Advisory Committee

Recommendation #3: Arts and Culture Centre

- Penticton Art Gallery Board
- Penticton Public Library Board
- Penticton & District Community Arts Council
- Leir House (Potters Guild, Artists in Residence, and PAMDA)
- Heritage and Museum Advisory Committee
- Arts, Creative and Cultural Innovations Advisory Committee
- Parks and Recreation Advisory Committee

Recommendation #4: City Hall Upgrades

- City Staff
- Regional District of Okanagan Similkameen

General Interest

- Downtown Penticton Association
- Community Sustainability Advisory Committee
- Travel Penticton
- Rotary
- Economic Prosperity and Development Services Advisory Committee



Recommendation #1 - Public Safety and Protective Services

Committee / User Group Themes	Public Themes
<ul style="list-style-type: none">• Supportive of new centre• Want to ensure all potential user groups considered and consulted (i.e. ESS, PENSAR, and BC Ambulance)• Site selection critically important	<ul style="list-style-type: none">• No concerns with plans for Public Safety and Protective Services Centre• Some questions about location and concerns about impacts for area residents



Recommendation #2 – Twin Arenas

Committee / User Group Themes	Public Themes
<ul style="list-style-type: none">• Current arenas meet needs of some groups but not others• Understand that buildings are aging and in need of repair and multi-function is important• Want to ensure that ice time allocation and affordability preserved in new facilities• Parks and Recreation Advisory Committee received presentation and expressed interest in retaining McLaren, Art Gallery, and Library sites for parkland, further discussion recommended	<ul style="list-style-type: none">• Concerned new arenas will lose community feel, worry community will get lost in the shuffle• Not convinced there is room at SOEC nor that the City needs two arenas, need to know location and plan• Some resigned that Memorial needs to be demolished• Questioned whether City was subsidizing private business• Some do not want to see McLaren lands disposed• See advantage of new facilities and acknowledged poor condition of Memorial and McLaren• Would like to see supports for dry floor uses (i.e. tennis)



Recommendation #3 – Arts & Culture Centre ⁻⁹⁻

Committee / User Group Themes

- Recognized facility is aging and limits programming
- “Cautiously Optimistic” that new, purpose-built facility could provide great opportunities for growth and modern services
- Concerned about downtown location creating barriers to access due to issues with parking and transportation
- Concerned about feasibility of combining uses in single building and providing adequate space to meet various group needs
- Concerned about affordability, desire to stay focused on programs
- Inquired about possible locations and expressed interest in keeping Library/Museum location
- Asked for more time to consider proposal and discuss with the arts community
- Parks and Recreation Advisory Committee received presentation and expressed interest in retaining McLaren, Art Gallery, and Library sites for parkland, further discussion recommended

Public Themes

- Mixed response to the idea of consolidated arts and culture centre, some have worked and others have failed
- Some believe it is better for the arts and culture community to have multiple facilities
- Some believe a central Arts & Culture Centre will be a new City landmark, elevating the profile in the community
- Mixed response to downtown location and impact to parking, need to know location and plan
- Some believe greater value placed on sports, and specifically hockey over the contributions of the arts
- Expressed need for it to be done well
- Concerned about loss of Art Gallery site and Library / Museum locations
- Indicated that the arts are also an economic driver



Recommendation #4 – City Hall Upgrades

Committee / User Group Themes

- Supportive of recommendation for City Hall
- Identified opportunity to address needs of multiple plans through this work (i.e. Age-Friendly, Childcare Action Plan, Community Climate Action Plan)
- Met with the Regional District of Okanagan Similkameen to begin conversation of regional cost sharing and to update on opportunities for shared spaces

Public Themes

- Minimal concern expressed about plans for City Hall
- Desire for more detail and understand of funding impacts
- Pleased to see City Hall remain downtown and not a new construction



Penticton Indian Band

-11-

- Initiated conversation with Penticton Indian Band on Civic Places and Spaces as well as North Gateway
- Submitted requests for consultation through nationsconnect.ca
- Appreciated early notice as most meaningful and effective
- Indicated potential to encounter archeology is high throughout
- Moving forward from a cultural heritage standpoint is an important next step and will be challenging
- Opportunities to ensure that syilx interests, title and rights and art and culture are incorporated in the planning process as well as cross-cultural learning opportunities and other collaborations



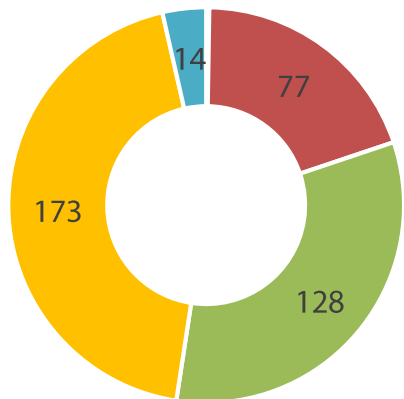
Phase 2 – Gather Feedback

- Online and print feedback form generated 398 responses
- Summary of results provided on following slides, complete results available at shapeyourcitypenticton.ca/civic-places-and-spaces
- User Groups provided several letters included
 - Arenas (Glengarry, PMHA, OHG and Men's Hockey)
 - Arts & Culture (Arts Council, Library)

Feedback Form



What age group do you belong to?



■ 0 to 19
 ■ 20 to 39
 ■ 40 to 59
■ 60 to 79
 ■ 80+

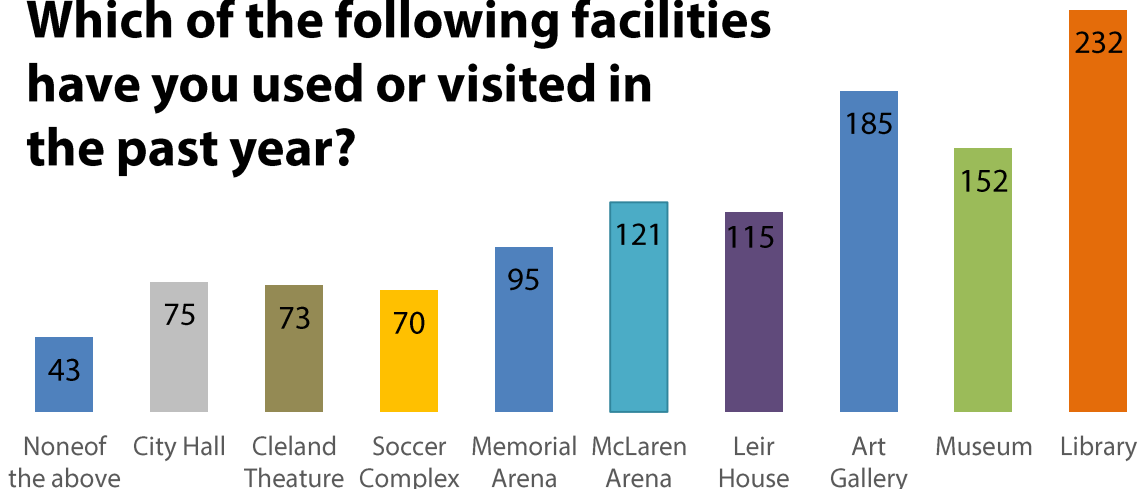
Do you live in Penticton?



-14-
Responses

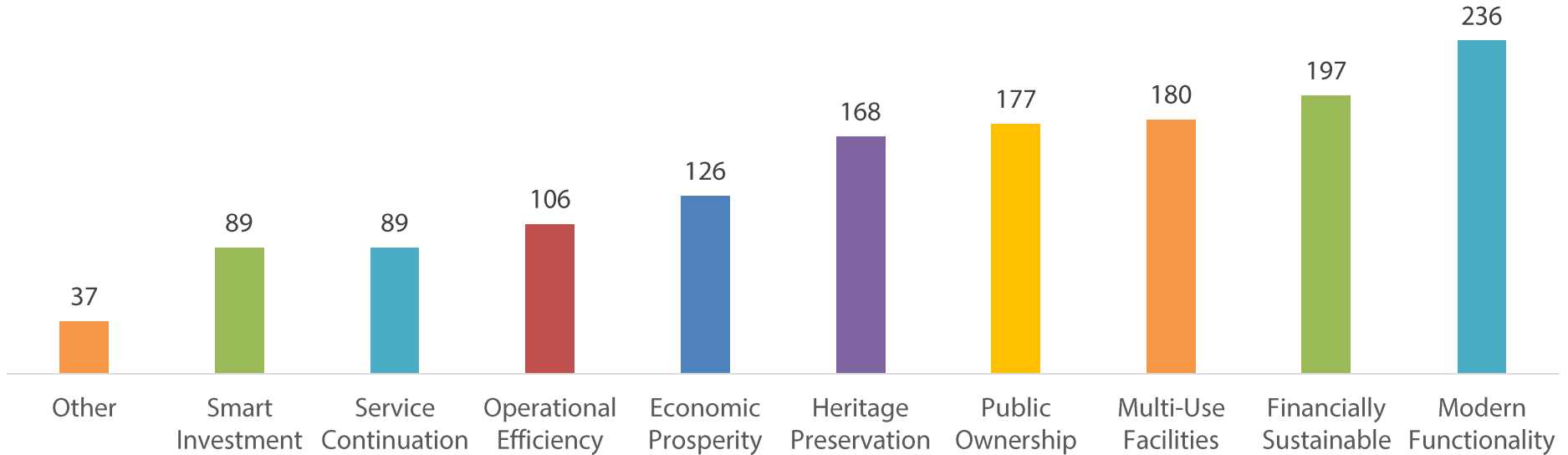
398

Which of the following facilities have you used or visited in the past year?



Most important when making decisions about the future of these and other City facilities (choose four)

-15-



Most important when making decisions about the future of these and other City facilities. (Top four by Age Group.)

	Smart Invest.	Service Contin.	Operat. Efficiency	Economic Prosperity	Heritage Preserv.	Public Ownership	Multi-Use Facilities	Financially Sustain.	Modern Function.
20 to 39 (66)				40%			47%	44%	73%
40 to 59 (116)					44%	43%	45%		63%
60 to 79 (152)					48%	53%		57%	52%
80+ (14)						57%	57%	64%	50%



Do you support the City taking the next step to work with affected groups and develop a concept for further consultation with the community prior to a decision by Council?



Recommendation #1: Public Safety and Protective Services



■ No, not under any circumstances. ■ Maybe, I need more time. ■ Yes, with conditions. ■ Yes, would like to see a proposal.

Likes	Concerns
<ul style="list-style-type: none">Combining services is a great ideaKeeping location the sameForward thinkingUse of City landLong overdue and neededSupport modern equipment	<ul style="list-style-type: none">Costs and tax increaseWhy not build combined centre at Fire Hall #2 location where we have land?Build a 3rd on Naramata Rd.Build it to lastCould we expand to retrofit RCMP building?Fear will be over budget



Recommendation #2: Twin Arenas



■ No, not under any circumstances. ■ Maybe, I need more time. ■ Yes, with conditions. ■ Yes, would like to see a proposal.

Likes	Concerns
<ul style="list-style-type: none">• Expensive to keep the old ones running• Gains in operational efficiencies• Not wasting money on old arenas• Need new and regulation size arenas• Adding parking• Sad but understand• When can you start? Sooner the better• Build before demolish• Do what is best for City finances	<ul style="list-style-type: none">• Demonstrate need for arenas• What about dry floor uses?• Too congested, not enough parking• Need to protect community group use• Don't subsidize businesses• Preserve Memorial somehow• Mixed development (parkade and residences)• Impact to taxes and jobs• Don't sell public land

Recommendation #3: Arts & Culture Centre



■ No, not under any circumstances. ■ Maybe, I need more time. ■ Yes, with conditions. ■ Yes, would like to see a proposal.

Likes	Concerns
<ul style="list-style-type: none">• Leir House preserved• Replaces desperately aging facilities• Centralization, expansion and modernization• Conceptually makes sense• Consolidating will increase exposure• High time we had modern facilities	<ul style="list-style-type: none">• Prefer to see them distributed across the City• Artists can't afford commercial rates• Would like to see Leir House use stay• Library location is perfect• Retain art gallery land and library / museum• What about Japanese Gardens?• Do we have an adequate location• Artists need grounds• Need adequate parking



Recommendation #4: City Hall Upgrades

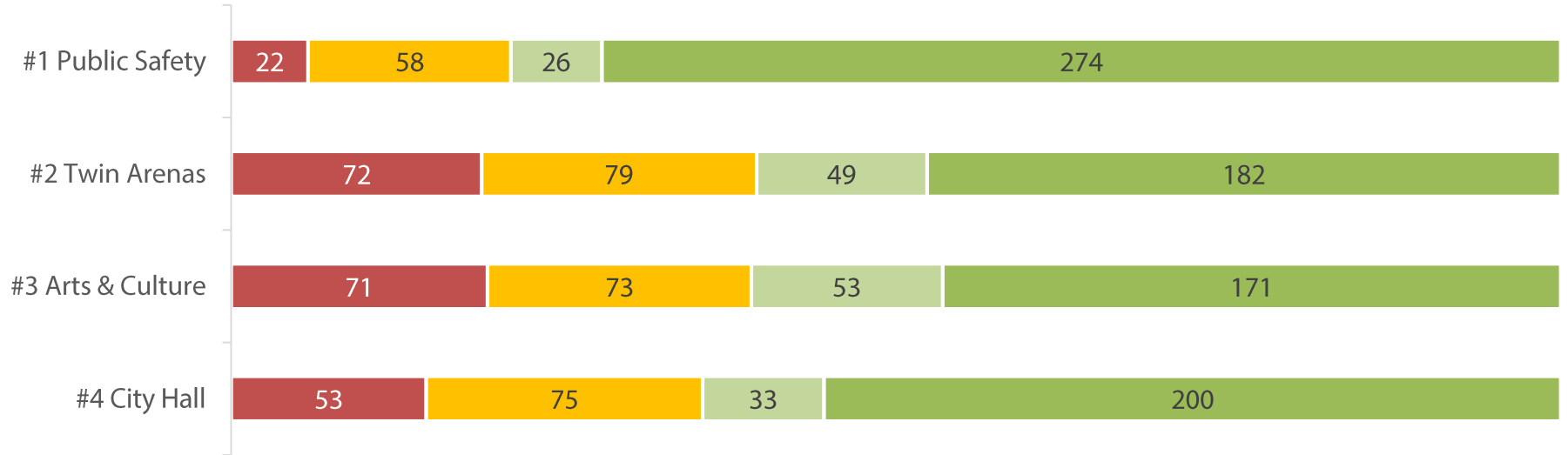


■ No, not under any circumstances. ■ Maybe, I need more time. ■ Yes, with conditions. ■ Yes, would like to see a proposal.

Likes	Concerns
<ul style="list-style-type: none">• Dated and needs facelift / renovation• Indifferent / no concerns• Upgrading a better option to build new• Retain location• City Hall built when pop. was 15,000• Energy efficiency	<ul style="list-style-type: none">• Can you add space?• Need more info• Work from home• Tax impacts• Costs will increase over time• Combine RDOS and CoP?• Need-to-have versus nice-to-have



Summary



■ No, not under any circumstances. ■ Maybe, I need more time. ■ Yes, with conditions. ■ Yes, would like to see a proposal.



User Group Letters



User Group Letters - Arenas



Glengarry Skating Club
McLaren Park Arena
Penticton, BC, Canada
info@glengarryfsc.com
+1-250-486-0244

November 23, 2021

To Whom It May Concern,

My name is Trevor Buttenham, and I am the Head Coach with the Glengarry Skating Club in Penticton, BC. The Glengarry Skating Club has been operating in Penticton since 1953. Our primary rink facility is McLaren Park Arena from July-March (which is where our business office is located), and then we use the other 3 arenas located on the SOEC campus during our skating time from April-June. We have a current membership of 248 (at the time of this letter), though our pre-COVID-19 membership typically varied between 350-400 per year.

Myself and our Board of Directors discussed the proposed twin ice facilities at the SOEC campus at our meeting held on Wednesday, November 17, 2021. Overall, there is positive support for this project moving forward. There were concerns voiced around the table, and we want be sure these are known at this stage of the proposal:

1. Ice allocation needs to remain at current levels for all user groups
2. Ice costs are the majority of our budget, so an increase beyond the standard yearly bump would prove troublesome
3. We would like to see the new twin rinks become a hub for the community, much as McLaren Park Arena currently is. As such, we would rather not see the management of the facility move to a 3rd party.
4. The Glengarry SC office (located at McLaren Park Arena) was funded in part by the GSC when it was built. We would need to see a similar size space moved over to any new build as a replacement.
5. Again, the GSC has certain spaces at both McLaren Park Arena and Memorial Arena that have been allocated to us at no cost for storage. We would like to see a similar arrangement at any new build.

6. A larger meeting room space that we could then use for our dryland training would be on our wish list.
7. Beyond just the 2 NHL size pads, and additional 60'x80' should be considered. It would allow our group and the City of Penticton the ability to rent out a smaller ice surface to run Learn-to-Skate sessions, as well as allow members of the public the ability to rent the space for birthdays without running into conflicts with groups who genuinely need the larger ice surface.
8. It would be nice to see some mention of Memorial Arena & McLaren Park Arena in the new build, whether through naming of the ice pads themselves, dressing rooms, or meeting rooms.
9. Enough dressing rooms that some may be able to be permanently assigned to the user groups who most frequently use the buildings.

We at the Glengarry Skating Club agree that overall, the people who live in Penticton and the surrounding area have outgrown both Memorial Arena and McLaren Park Arena. A new twin pad located at the SOEC campus would provide us the space to continue our own growth, and the development of our programming.

Please get in touch if you have any questions or concerns.

Thanks.

Trevor Buttenham
Glengarry Skating Club – Head Coach





201- 853 Eckhardt Avenue West : Phone. 250 493 1408
Pentiction, BC V2A 9C4 : TF. 1 888 844 6611
okanaganhockey.com : Fax. 250 493 9222

November 8, 2021

City of Pentiction
JoAnne Kleb – Public Engagement Program Manager
171 Main Street
Pentiction, BC V2A 5A9

Subject: Arena User Group Representative

Dear Joanne,

Thank you for the email dated November 2, 2021 that included the update on the Civic Place & Spaces project. On behalf of the Okanagan Hockey Group and as an arena user representative, we would like to confirm that we have a keen interest in continuing with the dialogue on the recommendations for the twin arenas. We also endorse and support the next steps to collaborate on the concept with further consultation with the community.

We look forward to continuing to work with the COP on this project.

Best Regards,
Okanagan Hockey Group

Andy Oakes
President



Re: Civic Places & Spaces Update >> Last day to provide feedback - Message (...)

File Message Acrobat Tell me what you want to do...

Delete Respond Quick Steps Move Tags Editing Zoom Email Security

Thu 11/25/2021 3:40 PM

Jae Hewer <jaehever1978@gmail.com>
Re: Civic Places & Spaces Update >> Last day to provide feedback

To JoAnne Kleb

You replied to this message on 11/26/2021 8:47 AM.

Caution! This message was sent from outside your organization. [Allow sender](#) | [Block sender](#)

Hi JoAnne....my name is Jae Hewer and i run the tue Knight drop in men's hockey at McLaren arena. As I understand that times change, I feel that the rinks could use a bit of financial assistance to keep running. We as a group can understand the economic points for change but feel like we are losing a great place for the kids and all adults in our community.

I grew up at this rink as many of us has and feel it would be a shame for my kids not to have the same experience at the same facilities we had. McLaren has always been a place to call home for all of us.... especially the knights hockey team who have called McLaren arena home for over 40years. The memories and stories and brotherhood from the days at McLaren are second to none.

We all love this rink...(Best rink in town) and it would be a shame to close the doors and see it become anything besides what it is.... community and home for all is user groups. We love our McLaren arena and what is has done for all of us. We would hate to see it go.

I feel in closing that although new times come with new costs and concerns and to me...makes no sense. What make sense is keeping those rinks and our community attached to them. It would be great to see our kids continue to strive for greatness thru its many community functions and build it to be great for years to come.

The knights hockey team supports the keeping of McLaren arena for years to come hopefully....it's the best rink I've ever played in with the best ice and keeping all the memories while creating more! Hate to see it go!!

Thank-you, my opinion and many others is....keep it going!! Please!

Appreciate it....

Jae Hewer

PENTICTON MINOR HOCKEY ASSOCIATION

P.O. Box 24099 Government Street
Penticton, BC. V2A 8L9
Phone (250) 274-9590
www.pentictonminorhockey.com

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Kiel Gatenby

**VICE PRESIDENT /
RISK**
Chad Kupczyk

SECRETARY
Melissa Moore

TREASURER
Matt Taylor

**EQUIPMENT
DIRECTOR**
Paul Parkinson

DIVISION DIRECTORS

US, U7, U9
Misty Tait

U11
Taylor Cote

U13
Cameron Keith

U15
Russell Laforest

U18
Jennifer Peterman

FEMALE
Tricia Hernes

ADMINISTRATION

**EXECUTIVE
ADMINISTRATOR &
REGISTRAR**
Daria Roy

ICE AMBASSADOR
Daria Roy

RIC
Scott Austin

RIC ADMIN
Danielle Trahan

**COACH
COORDINATOR**
Rod Kenney
Jason Wild

November 24, 2021

To: City of Penticton

To Whom It May Concern,

Re: New Twin Rinks proposal

There has been much discussion regarding the building of a new twin rinks and destruction of Memorial and McLaren arenas. I think as a community focused organization we have many concerns regarding this proposal and what it will mean for our organization and the programs that we offer.

Firstly, Memorial Arena is our home base, our home rink. We have our banners hanging from every available space, we have our history on the walls, our trophies in the cases. This represents the storied and valued history of our organization, not just of the arena itself. We don't want to lose the feeling of belonging to a club or community for our members.

Secondly, this being our home base, we have our offices, board room, storage, fitness centre, our dedicated dressing room. All of these, our organization will continue to require.

Thirdly, we have to fight for the ice we get to use already, and Memorial is one rink that we don't have to fight for. How will that change with the new rinks, especially if Spectra is managing those as well. Their requirement for fiscal stability or profits outweighs our need for community programs. The fact that 2 rinks are being decommissioned and 2 rinks are being built doesn't give any extra ice times. This is not going to help the issue of lack of ice. Minor hockey does not require NHL sized rinks.

We are also concerned with the cost of ice with the new rinks. In the proposed costs, it showed that the cost to build the new rinks would be significantly more than repairs to Memorial for the short term but in the long term the upkeep would be the same. I am not sure how this makes sense then. We try to keep the cost of our programming as low as possible for our membership to allow as many children as possible afford to play hockey. How much more will it cost us right away to pay for the new ice.

MISSION STATEMENT

PMHA is to provide an environment in which all members will learn skill, character, leadership, respect, sportsmanship, discipline, and teamwork in a fun, safe, positive atmosphere, for the enjoyment of the game of hockey.

PRESIDENT
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Pg 2

If the new rinks were to go ahead, we would of course like to have some input on the design. I have been to many twin rinks in the lower mainland and some are nothing more than a tin can with 2 ice sheets and some metal bleachers. Cold and uninspiring. We would of course ask that the storage, offices etc that we have at Memorial be available in the new arenas. We would ask that we also have the Trophy cases and banners moved to one of the 2 rinks. We also would like to see large enough dressing rooms for hockey players. The dressing rooms at SOEC are too small to have 19 players and their bags and coaches in there comfortably. They are more the size of basketball dressing rooms. We would also require female dressing rooms and a non-binary dressing room. Proper heating in the stands so we are standard with every other modern day rink.

If the Twin Rinks does not go through, we would hope that this time, the improvements to Memorial and upkeep are actually carried through with rather than letting it rot as an excuse to continually bring up its deconstruction.

We as an organization are not 100% opposed to the new Twin Rinks proposal. However we do have some significant concerns and hope that as a community based organization, our concerns will be taken into consideration.

We appreciate the opportunity to express our concerns and work with the City of Penticton on this new proposal.

Thank you.

Daria Roy

Communications Officer/Administrator/Registrar/Ice Ambassador
Penticton Minor Hockey Association
pentictonmha@gmail.com
250-274-9590



MISSION STATEMENT

PMHA is to provide an environment in which all members will learn skill, character, leadership, respect, sportsmanship, discipline, and teamwork in a fun, safe, positive atmosphere, for the enjoyment of the game of hockey.



User Group Letters – Arts and Culture

-27-

24 November 2021

Mayor Vassilaki and City Council
City of Penticton
171 Main Street
Penticton BC V2A 5A9



Re: Arts and Culture Centre in Civic Places and Spaces Plan

Dear Mayor and Council,

On behalf of the Penticton Public Library Board, I wish to express our support in continuing to explore the possibility of an Arts and Culture Centre that includes the library. Our current facility, built in 1968 and expanded in the 1980s, has become sadly inadequate for the needs of a modern busy library. We are very excited at the prospect of a new facility that will carry the library into the future.

The Library Board is open to exploring this opportunity to collaborate with the City and the groups identified with the arts community in Penticton. We feel that further discussion and collaboration is required as the diverse needs of the various arts groups will require a great deal of negotiation. We are excited to carry on with this process, and to collaborate with the arts and culture organizations to develop a proposal for further consultation prior to a decision by council.

Recognition of these organizations space and use needs is paramount for the vision of an Arts and Culture Centre to be successful. Our hope is that the City will carry forward with this plan, unless the proposed facility will provide a lesser valued service than we all currently deliver to our users individually. For example, each of our organizations run programs for all ages through out the week and a shared programing space for the facility would not be adequate for this.

Additionally, we are concerned about the proposal to move the library from its current location to another less visible part of the community. Penticton Public Library has been identified having one of the best locations for a library in BC by industry standards, with its proximity to schools and being at the gateway to downtown.

Library staff have identified some of the specific needs for a public library as:

- Offices and workrooms for our technical services and public service departments.
- Sufficient space for circulation including item return, sorting, and processing.
- Forward thinking connectivity and networking.
- Technology lab, meeting rooms and dedicated programing space.
- Load engineered floor space for the library's collection that ensures that accessibility and safety of the library shelving.
- Ideally, the Library would also have a main floor location with a loading dock access.

Thank you,

A handwritten signature in blue ink, appearing to read "D. Folstad".

David Folstad, Co-chair
Penticton public Library Board

November 25, 2021

City of Penticton
Attn: JoAnne Kleb
171 Main Street
Penticton, BC V2A 5A9

RE: Civic Places & Spaces

Dear City Staff

Although the endeavours of the City of Penticton in this project proves intriguing, given the timeline and structure of information received, the Penticton District & Community Arts Council remains cautiously optimistic. We look forward to understanding and reflecting on the benefits and challenges that arise during the process and how they can best benefit our members, local arts and culture, and our community.

Sincerely,

Shae Ayris, President

As directed by the Penticton & District Board of Directors from the November 24, 2021 meeting.

785 Main Street, Penticton, BC V2A 5E3 Tel: (250) 770-7781 www.pentictonlibrary.ca



penticton.ca

Engagement Conclusions

- Little to no dispute that the buildings are in poor condition
- Interest and “cautious optimism” for the recommendations
- Modern functionality most important criteria for decisions followed by financial sustainability
- Most support for Public Safety and Protective Services Centre and City Hall
- Need more information (i.e. locations, plans) before confirming support
- Outstanding issues requiring further analysis and discussion on a project by project basis
- Additional engagement with several committees and PIB outstanding

