

Utility bill gets new more informative format

(Penticton, BC – November 26, 2018) – The City of Penticton has updated the format for its utility bill to provide more details and greater clarity around water consumption and electricity usage.

In addition to receiving standard information about charges, utility customers will also see:

- details about how the amount owed was calculated,
- a new graph for water consumption (in addition to one for electricity usage), and
- a message section with tips and information.

“We hope the new format makes it easier for customers to understand and keep track of their utility costs over the course of each pay period,” said Revenue Supervisor, Amber Coates.

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