

Call centre opened for City related questions

(Penticton, BC – March 17, 2020) – In an effort to share accurate and timely information concerning recent decisions intended to slow the spread of COVID-19, the City of Penticton has opened a call centre to handle specific inquiries on impacts to City services and programming.

“Following this week’s decision to close City facilities and cancel recreation programming, residents with questions resulting from these decisions can reach out to the call centre for help”, said Emergency Operations Centre Public Information Officer, Philip Cooper.

The call centre is staffed between the hours of 9 a.m. through 4 p.m. Monday to Friday and can be reached by dialing:

- 250-490-2345

Emergency Operation Centre is now activated

To support all efforts locally, provincially and federally to coordinate and share information and operationalize decisions, the City has opened its Emergency Operation Centre (EOC) during daytime business hours.

“In the event that further actions are required locally, our activated EOC will ensure we’re in a strong position to respond in a fast, coordinated and joint manner that supports the health and safety of our community,” said Penticton Emergency Operation Centre Director, Larry Watkinson.

In addition, the City of Penticton has prepared a business continuity plan that has been enacted and updated as the local situation evolves. The EOC supports the activation of this plan.

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Contact:

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