

South Main Street Water Main & Sanitary Sewer Replacement FAQ

- **What is happening?**

The City of Penticton is upgrading the water main and sanitary sewer on South Main Street to replace undersized and aging mains that are showing signs of reaching the end of their service life. The City will also be taking this opportunity to upgrade the water and sanitary services to each lot and minor curb, gutter and sidewalk repairs in the neighbourhood.

- **When is the project scheduled to start and finish?**

South Main Street's estimated construction period runs from **August 15th, 2019 to October 25, 2019**. For more information and schedule updates please visit www.penticton.ca/current-construction-projects.

- **What are the working hours?**

The contractor is expected to start work at 7 a.m. and finish by 6 p.m. each day, Monday to Saturday. However, there is a lot of work to be completed in a tight schedule and work might extend later into the evening and/or on weekends. Regardless, they must adhere to the City's *Good Neighbour Bylaw* around noise restrictions no matter what day they work.

- **Why is the City doing the work?**

The existing asphalt, domestic water mains, and sanitary sewer mains are undersized and have reached the end of their service life and need replacement. The City does its best to replace infrastructure proactively to avoid significant failures that could impact the area.

- **Will I be able to get to and from my home during the work in the road?**

Yes – the contractor will maintain one lane of alternating traffic at all times during working hours. The road will be restored to two way traffic after work is completed each day. A pedestrian walkway will be maintained on one side at all times.

- **What about on street parking?**

Unfortunately, parking cannot take place within the active work zone during the day while the project is in progress.

- **When will the road be paved?**

The road will be finished with a temporary gravel surface at the end of each day. Once asphalt can be permanently installed, we will provide you with a schedule to confirm when the work will be done.

- **Will you cut off my power/water/sewer systems?**

There will be water service disruptions throughout this project. The City and the Contractor will work diligently to minimize the impacts of these disruptions. You will be provided 48 hours notice of any planned disruption of water service. The City is committed to providing you notice of any

interruption where it may be anticipated and will provide information and updates as soon as possible in the event of an unplanned problem.

- **What about bus service in our area?**

The City is working with BC Transit to ensure that normal bus service is maintained throughout the project.

- **I have more questions. Where can I get more information?**

You are welcome to contact the Engineering Department at 250-490-2500 during normal City yards business hours from 7.30 a.m. until 3:15 p.m., Monday to Friday. The Contractor will install temporary signage providing further contact information.